



## RSD EOS (Enterprise Output Solution)

### At a Glance

*As an enterprise-grade distributed output and report management solution, EOS facilitates the identification and management of virtually any output data stream as it is created, regardless of the application or platform on which it is generated. It fully automates report generation, report and content archiving, retrieval and destruction according to easily-configured business rules. In addition, through optional add-on components, EOS provides print management services through Doc2Print, email delivery and notification via Doc2Mail and SAP content integration with SAP OMS.*



### Benefits

- Increases productivity and reduces costs by automatically capturing information generated throughout the organization, creating customized report packets and delivering them anywhere, online, in print or via email, independent of data format or source
- Securely controls content access by delivering only appropriate reports or report sections, based on a user's job function, information access restrictions, disclosure requirements or confidentiality policies
- Dramatically reduces printing costs as users shift from a paper-centric mentality to accessing report content electronically
- Ensures rapid access to all current and historical information related to critical business functions, including customer or partner service and support, production management, and business performance analysis
- Allows organizations to meet the multi-faceted challenge of capturing, synthesizing, and concisely delivering actionable information to the right people, at the right time, in the required format

## Capabilities

### Powerful and Simple Report Definition, Creation and Management

- Intuitive interface for rapid report definition, testing and debugging
- Enterprise-grade data capture in line mode, AFP, PDF and most other file types
- Powerful storage management interface
- Batch process or real-time report generation and distribution
- Optimization of enterprise storage resources
- SAP content integration using SAP OMS

### Automated Report Delivery and Easy Access

- Print to file, send to printer, or report access through an EOS client application
- Automatic archiving of input files using EMC Centera, IBM Tivoli Storage Manager, IBM DR 550 and IBM System-Managed Storage
- Rapid report sorting and search
- Table of Contents generation
- Data export to desktop applications and AFP/text document conversion to PDF
- Multiple language support
- Complete print management services using Doc2Print
- Email notification and distribution of report content

### Secure Access by the Right Person at the Right Time

- Secure delivery of appropriate report content for each recipient
- User and group authentication,
- Optional integration with operating system definitions or LDAP security
- Single sign-on support

## Who Uses EOS?

EOS is well suited for high volume datacenters and other content-intensive businesses such as insurance, banking and financial services, education, government, manufacturing, and healthcare services. Example uses include:

**Operations Departments** manage production, provide back-office operations with daily reports and update suppliers on materials required.

**Call Centers** best leverage their investments in call center and customer relationship management solutions by federating customer information and improving the customer experience.

**Human Resources** efficiently and centrally manage employee information by securely granting access to content generated across applications, including ERP solutions such as SAP.

**Collections and Sales Departments** provide representatives access only to information for their accounts while managers or internal auditors have authorization to access all account data.

## Platform Support

**Client Access:** Report content can be accessed through a browser-based thin client, Windows client, 327x terminals, or through custom applications built on a complete API.

**Server and Mainframe:** Report generation and other back-end functions run on z/OS, Unix (IBM AIX, Sun Solaris, Linux) or Windows-based systems.

### About RSD

Founded in 1973 in Geneva, with affiliates in New York and London, RSD helps companies meet the growing challenge of information governance by providing market-leading products for business information delivery, content and records management, and document archiving and retrieval.

RSD solutions are used by more than 1,200 organizations worldwide, including a majority of the Fortune 500. Today RSD supports over 2 million users, and offers its innovative products and services in more than 26 countries around the globe – both directly and through strategic business partners.